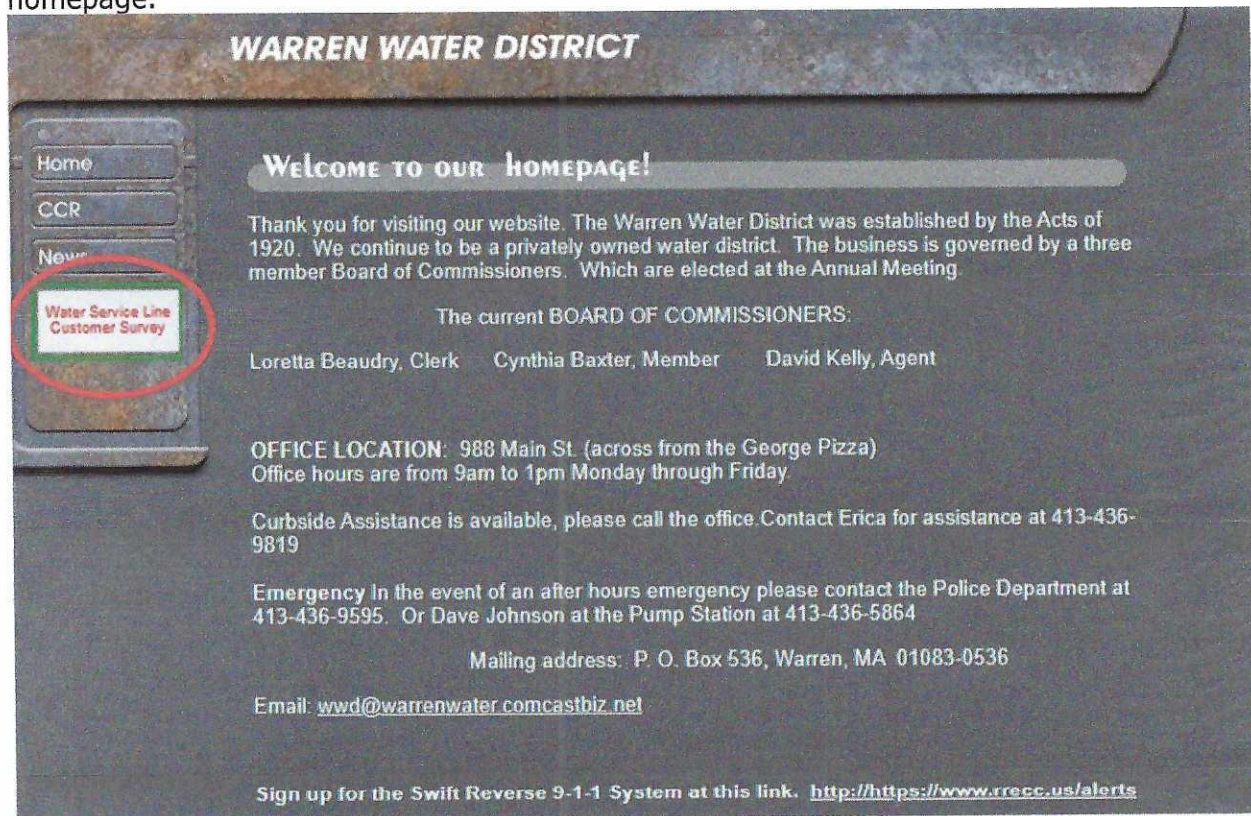


Water Service Line Inventory – Website Resources

TO: Dave Johnson, Superintendent, Warren Water District
FROM: Andrew Morosky, Tighe & Bond
COPY: Jeff Faulkner, Tighe & Bond; Erica Davis, Warren Water District
DATE: November 9, 2023

As we near the use of predictive modeling for service line materials and the subsequent basement inspections, public interest in the project will increase. As such, we have compiled a list of resources regarding the Lead Service Line Inventory project that the Town should post on its website for customer information.

We recommend that the information either be posted under a 'Water Service Line Customer Survey' menu sub tab as shown below or on a link somewhere else on Warren Water's homepage.



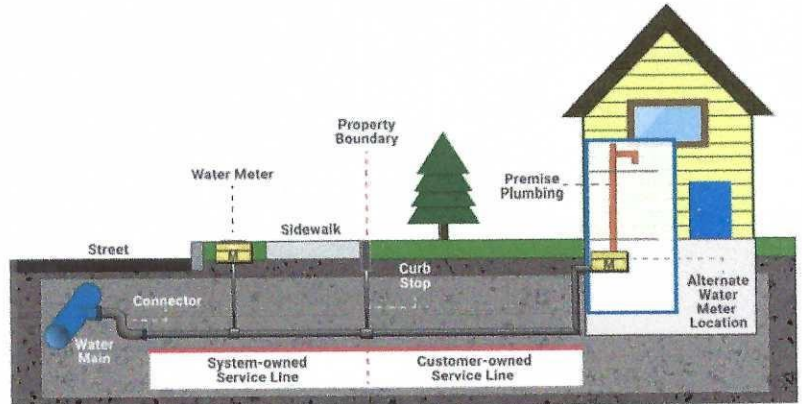
The customer survey and basement inspection notification post cards will direct residents to the final webpage location with these resources.



On 2021 US EPA published revisions to the Lead and Copper Rule that are intended to better protect children and communities from lead exposure risks and support efforts to remove lead from drinking water. The revisions require all Public Water Systems to complete an inventory of all service lines connected to their distribution system and develop a Lead Service Line Replacement Plan. The inventory must include the pipe material and other information for both the system-owned and customer-owned portions of the service line between the water main and a structure. The Inventory and Replacement Plan must be submitted by October 16, 2024.

In working toward a lead-free water distribution system for its customers, the Warren Water District applied for and received Financial Assistance under the Drinking Water State Revolving Fund (DWSRF) to complete the water service line inventory and lead service line replacement plan. Activities planned for the project include:

- reviewing existing records that may contain information on the material of each service line
- distributing a survey with instructions so customers may provide information or photos of their service line to help identify the pipe material
- utilizing machine learning and predictive modeling software to locate potential lead service lines
- conducting service line inspections where the Warren Water District staff and/or a contractor will inspect the service line as it enters a customer's building in person providing public education and notification materials to customers and the community regarding lead and development of the inventory and replacement plan



The Warren Water District is committed to providing its customers with a safe and reliable source of drinking water and regularly conducts sampling for lead in accordance with state and federal requirements. Information regarding lead in drinking water is provided in the Water Department's Annual Water Quality Report. The Department's website will be updated regularly to include information on the new requirements under the Lead and Copper Rule Revisions, the status of funding under the DWSRF, and additional details on those activities listed above to develop the inventory.

If you would like to help the Warren Water District develop their water service line inventory, please review the information provided on this website with instructions to locate your service line how to determine the material type of your service line, and then complete the customer survey at the following link: [Warren Survey](#)

For more information on lead in drinking water please visit:

MassDEP: <https://www.mass.gov/lead-in-drinking-water>

US EPA: <https://www.epa.gov/safewater/lead>

Lead Service Line Replacement Collaborative: <https://www.lslr-collaborative.org/>

Please contact the Warren Water District here with any questions or concerns:

- Email: wwd@warrenwater.comcastbiz.net
- Phone: 413-436-9819
- Mail: Warren Water District / PO Box 536 / Warren, MA 01083-0536

Thank you for your help with this important project!

Feel free to edit the content above if you think of or have other relevant resources / information that we did not include.

Please contact me at amorosky@tighebond.com with any questions or comments.