Selectmen Meeting March 14, 2024, 3:00PM

In attendance: David Dufresne, Chair; Rich Eichacker, Vice-Chair; Derick Veliz, Clerk; Jim Ferrera, Town Administrator; Karen Dusty, Administrative Assistant

Open Meeting: 3:05PM Pledge of Allegiance:

This meeting is to discuss complaints received against the Assessor's Office. The complainant communicated to Mr. Ferrera that they were not willing to come to an open meeting, thus, they were not present at said meeting. Following a review of the information provided by both parties, for which the letter from the Assessor Board is attached, Mr. Eichacker made a motion of no finding, 2nd by Mr. Veliz, all in favor, passed unanimously.

Mr. Eichacker made a motion to go into executive session for the purpose of approving minutes, 2^{nd} by Mr. Veliz, all in favor, passed, the board went into an executive session.

Respectfully submitted by

Karen Dusty, Administrative Assistant

Derick Veliz, Clerk

- 1. Unfortunately, the Assessor's Office was neglected for some time.
 - a) Many types of applications were accepted and processed with numerous errors.
 - b) There had not been any inspections performed for over a year.
- 2. Betty-Jo was hired and proceeded to start cleaning up the office. As she came across errors, she proceeded to correct them. Dozens of abatement applications were incorrectly completed. She worked with each resident to correct the applications, sometimes spending multiple hours with each resident helping them get the information they needed to correctly submit their abatement application. Residents were extremely thankful to her for her patience and assistance in getting the application submitted correctly. She was given flowers and treated to lunch by some residents as a thank you for her help. She has worked very hard in the last year to correct many errors. We have never witnessed her being anything but respectful to any resident that came into the office, nor do we believe she was disrespectful to anyone.
- 3. The Assessors Board finds no basis for this heinous accusation. We support Betty Jo, 150%

BOARD OF SELECTMEN MEETING

CHARLES E. SHEPARD MUNICIPAL BUILDING

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